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PROUD TO BE A MUSIC MARK SCHOOL



Stanton Bridge Primary School

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27th October 2023

Dear Parent/Carer,

It saddens me to put this letter out to the community. Various members of staff at Stanton Bridge have faced aggression from parents when they have not been happy. This creates an unsettling environment that is not helpful in building positive relationships between the school and community. It is very important that we sustain a calm environment your child can flourish in.

Some parents/carers often approach staff already agitated which then distorts communication. Often, these situations arise in front of other children, and their parents, which then creates an uncomfortable situation for everyone involved. This does not help in getting points across.

Staff's sole purpose at the start and end of school day is to safely, receive and dismiss the child, securing safeguarding. Should parents distract staff during this time, if only for a few seconds, this could rise to a drop in safe dismissal and hand over.

The Trustees of Stanton Bridge will not tolerate any form of aggression verbal or otherwise, I understand there may be times you are unhappy, but may I please remind you to communicate through the correct channels with a calm and appropriate manner so that concerns can be resolved.

Yours Sincerely,

Mrs Sofina Islam OBE
Headteacher